

IMPORTANT HEALTH TRUST MEMBER UPDATE
COVID-19 OVER-THE-COUNTER TESTS ARE NOW AVAILABLE THROUGH CVS
PHARMACY AT NO COST TO MEMBERS WITH AN AETNA RX PLAN

Effective February 17, 2022, CVS Pharmacy now offers Aetna members who are enrolled in an Aetna Rx plan two options to obtain COVID-19 Over-the Counter (OTC) tests through CVS Pharmacies with no upfront cost.

Option 1. Convenient Online Ordering: Using the CVS Pharmacy digital point-of-sale (POS) solution, members can search for available OTC tests across 7,100 CVS Pharmacy locations, enter their pharmacy benefit, and place an order for pick up. The online ordering process is simple:



- Go to the [secure Aetna member website](#) to be directed to the [CVS Pharmacy website](#), or access directly from www.cvs.com or through the CVS app.
- Click on “At-Home COVID-19 OTC tests.”
- Enter a zip code to find the closest CVS Pharmacy location(s) with test inventory.
- Select “OTC tests” and enter the appropriate insurance card information.
- Place the order for in store pick-up and receive a confirmation email.

Once a member receives the email confirmation, they can pick up their OTC tests at the front of the store – bagged and ready to go. A shipping option will be available at a later date.

Option 2. CVS Pharmacy in Store Pick Up: Members can go to their local CVS Pharmacy and obtain in stock OTC tests at no cost at the [pharmacy](#) counter. If a member asks to use their pharmacy benefit for coverage of OTC tests at the retail check-out counter, store staff will redirect the member to the pharmacy counter and let them know about the online ordering option for future needs. (Other pharmacies in the Aetna National Pharmacy network may also offer POS solution.)

Reminder: OTC Test Kit Member Reimbursement is Still Available: Aetna members can continue to be reimbursed for the cost of tests purchased through other channels. Tests purchased between January 15, 2022, and February 16, 2022, will be fully reimbursed for the cost of the test (shipment costs are excluded). However, tests purchased on or after February 17, 2022, will be reimbursed for the cost of the test (shipment costs are excluded) or \$12 per test, whichever amount is lower. Eight (8) OTC tests are covered per enrollee or covered dependent every 30 days. OTC tests used for return to work or school, or recreational purposes are not covered unless required by state law. Lab-based PCR home collection kits are not covered.

Additional resources: Individuals can also obtain four (4) free tests through COVIDTESTS.GOV. These tests do not count towards the minimum benefit of eight (8) tests per member per 30 days.

Free in-person COVID-19 testing sites are widely available in Delaware. Employees with questions regarding COVID-19 testing should consult the Division of Public Health website: <https://coronavirus.delaware.gov>

Employees may also schedule a COVID-19 rapid test at the Kent County Department of Public Safety located at 911 Public Safety Blvd. in Dover. Complete a Covid testing appointment form at the following link: <https://forms.gle/ivkUc4Ue1G8DRdC86>

Once the appointment form is completed and submitted, a confirmation will be emailed to the employee by Kent County EMS staff. This testing service is available only to Kent County employees at this time.

COVID-19 Over-the-Counter (OTC) Home Test Reimbursement through Aetna now IMPORTANT HEALTH TRUST MEMBER UPDATE COVID-19 TEST REIMBURSEMENT

(posted 02/09/22)

Effective immediately: Reimbursement Requests of COVID-19 Over-the-Counter (OTC) Home Tests Purchased on or after January 15, 2022 must be submitted directly to Aetna through the prescription drug plan.

Based on new federal guidelines, Aetna will reimburse the cost of up to eight over the counter (OTC) at-home COVID-19 tests per 30-day period for each person covered under the DVHT/Aetna Prescription Drug Plan. Shipping costs are excluded. This mandate is in effect until the end of the federal public health emergency. Note: Each test is counted separately even if multiple tests are sold in a single package. For example, Binax offers a package with two tests – that would count as two individual tests. As for the eight-test maximum, a family of four covered under the same plan could be reimbursed for up to 32 tests per 30-day period. In addition:

- Tests must be approved, cleared or authorized by the U.S. Food and Drug Administration.
- You can only get reimbursed through the DVHT/Aetna Prescription Drug Plan for tests purchased on or after January 15, 2022.
- These tests don't require an order from your physician to qualify for reimbursement. Tests that are ordered by a provider are not subject to the reimbursement limit.
- Tests must be used to diagnose a potential COVID-19 infection. Tests used for employment, school or recreational purposes are not eligible for reimbursement unless required by state law.

Aetna is working to establish a system which will allow members to obtain tests directly through participating retail pharmacies with no up-front costs. Once this system is in place, reimbursement for tests purchased out-of-pocket will be limited to \$12 per test. The Health Trust will advise the membership once this system is in place.

How To Request a Reimbursement for COVID-19 OTC Tests purchased on or after January 15, 2022*:

1. Have your paid receipt on hand, then go to www.aetna.com and click “**Login**” at the right top of the page.
2. **Enter your user credentials** to access your member home page.

3. From the member home page, click on **“Find More Covid Test Kit Info”** under Coronavirus Resources.
4. Next, click on **“Submit a Claim for Reimbursement”** and follow the claim submission instructions. Once your claim is approved, a reimbursement check will be mailed to you by Aetna.

Enrollees can also submit a reimbursement request to Aetna via mail. Download a CVS Caremark Over-the-counter, at-home COVID-19 Test Reimbursement Claim Form [here](#).

Please allow up to 30 days for reimbursement.

***IMPORTANT: The DVHT Claims Team will not be able to submit reimbursement requests for COVID-19 OTC tests purchased on or after 1/15/22 to Aetna on an enrollee’s behalf. Enrollees must use Aetna’s secure member website or submit a reimbursement request directly to Aetna via mail. DVHT can only assist enrollees with reimbursement requests for tests purchased between December 1, 2021 and January 15, 2022.**

How to Request a Reimbursement for COVID-19 OTC Tests Purchased Between December 1, 2021 and January 15, 2022:

Submit a paid itemized receipt which includes the date of purchase, COVID-19 test name on the receipt, amount paid and individual medical plan enrollee and/or dependent’s name to dvhtclaims@dvtrusts.com **no later than Friday, February 11, 2022**. Unfortunately, no requests submitted after this date will be accepted. Reimbursement amount is limited to a combined maximum of \$75 per enrollee or dependent. One submission per subscriber.

How to Request a Reimbursement for other types of medically necessary COVID-19 tests (Non-OTC) purchased out-of-pocket on or after December 1, 2021:

Medically necessary viral tests used to indicate if you are infected with SARS-CoV-2, including Rapid Point-of-Care tests and Laboratory PCR tests (excluding Home Collection kits), as well as Antibody tests used to detect antibodies to SARS-CoV-2 in your blood are covered at a 100%. Coverage is available to Aetna medical plan enrollees only. DVHT/Aetna **will not cover** tests that are performed at the direction of a member’s employer in order to obtain or maintain employment or to perform the member’s normal work functions or for return to school, surveillance or recreational/travel activities.

To request a reimbursement of out-of-pocket expenses for a medically necessary COVID-19 Rapid, PCR or Antibody test:

1. Send an email reimbursement request with a copy of the itemized receipt and completed medical claim form (download claim form [Here](#)) to dvhtclaims@dvtrusts.com.
2. The itemized receipt must include the enrollee’s name, test name, test date and amount paid.

Thank you!

(posted 02/28/22)