

# COVID-19 Over-the-Counter (OTC) Home Test Reimbursement through Aetna now

## IMPORTANT HEALTH TRUST MEMBER UPDATE COVID-19 TEST REIMBURSEMENT

**Effective immediately: Reimbursement Requests of COVID-19 Over-the-Counter (OTC) Home Tests Purchased on or after January 15, 2022 must be submitted directly to Aetna through the prescription drug plan.**

Based on new federal guidelines, Aetna will reimburse the cost of up to eight over the counter (OTC) at-home COVID-19 tests per 30-day period for each person covered under the DVHT/Aetna Prescription Drug Plan. Shipping costs are excluded. This mandate is in effect until the end of the federal public health emergency. Note: Each test is counted separately even if multiple tests are sold in a single package. For example, Binax offers a package with two tests – that would count as two individual tests. As for the eight-test maximum, a family of four covered under the same plan could be reimbursed for up to 32 tests per 30-day period. In addition:



- Tests must be approved, cleared or authorized by the U.S. Food and Drug Administration.
- You can only get reimbursed through the DVHT/Aetna Prescription Drug Plan for tests purchased on or after January 15, 2022.
- These tests don't require an order from your physician to qualify for reimbursement. Tests that are ordered by a provider are not subject to the reimbursement limit.
- Tests must be used to diagnose a potential COVID-19 infection. Tests used for employment, school or recreational purposes are not eligible for reimbursement unless required by state law.

Aetna is working to establish a system which will allow members to obtain tests directly through participating retail pharmacies with no up-front costs. Once this system is in place, reimbursement for tests purchased out-of-pocket will be limited to \$12 per test. The Health Trust will advise the membership once this system is in place.

### **How To Request a Reimbursement for COVID-19 OTC Tests purchased on or after January 15, 2022\*:**

1. Have your paid receipt on hand, then go to [www.aetna.com](http://www.aetna.com) and click "Login" at the right top of the page.
2. **Enter your user credentials** to access your member home page.
3. From the member home page, click on "**Find More Covid Test Kit Info**" under Coronavirus Resources.

4. Next, click on “**Submit a Claim for Reimbursement**” and follow the claim submission instructions. Once your claim is approved, a reimbursement check will be mailed to you by Aetna.

Enrollees can also submit a reimbursement request to Aetna via mail. Download a CVS Caremark Over-the-counter, at-home COVID-19 Test Reimbursement Claim Form [here](#).

Please allow up to 30 days for reimbursement.

**\*IMPORTANT: The DVHT Claims Team will not be able to submit reimbursement requests for COVID-19 OTC tests purchased on or after 1/15/22 to Aetna on an enrollee’s behalf. Enrollees must use Aetna’s secure member website or submit a reimbursement request directly to Aetna via mail. DVHT can only assist enrollees with reimbursement requests for tests purchased between December 1, 2021 and January 15, 2022.**

#### **How to Request a Reimbursement for COVID-19 OTC Tests Purchased Between December 1, 2021 and January 15, 2022:**

Submit a paid itemized receipt which includes the date of purchase, COVID-19 test name on the receipt, amount paid and individual medical plan enrollee and/or dependent’s name to [dvhtclaims@dvtrusts.com](mailto:dvhtclaims@dvtrusts.com) **no later than Friday, February 11, 2022**. Unfortunately, no requests submitted after this date will be accepted. Reimbursement amount is limited to a combined maximum of \$75 per enrollee or dependent. One submission per subscriber.

#### **How to Request a Reimbursement for other types of medically necessary COVID-19 tests (Non-OTC) purchased out-of-pocket on or after December 1, 2021:**

Medically necessary viral tests used to indicate if you are infected with SARS-CoV-2, including Rapid Point-of-Care tests and Laboratory PCR tests (excluding Home Collection kits), as well as Antibody tests used to detect antibodies to SARS-CoV-2 in your blood are covered at a 100%. Coverage is available to Aetna medical plan enrollees only. DVHT/Aetna **will not cover** tests that are performed at the direction of a member’s employer in order to obtain or maintain employment or to perform the member’s normal work functions or for return to school, surveillance or recreational/travel activities.

To request a reimbursement of out-of-pocket expenses for a medically necessary COVID-19 Rapid, PCR or Antibody test:

1. Send an email reimbursement request with a copy of the itemized receipt and completed medical claim form (download claim form [Here](#)) to [dvhtclaims@dvtrusts.com](mailto:dvhtclaims@dvtrusts.com).
2. The itemized receipt must include the enrollee’s name, test name, test date and amount paid.

Thank you!

*(posted 02/09/22)*