
Email Questions Received as of 3/6/2019

Q1 - Whether companies from Outside USA can apply for this? (like, from India or Canada)

A1 - Yes, all companies are welcome to provide bids on the items. We do not have any restrictions with regards to a company's domicile.

Q2 - Whether we need to come over there for meetings?

*A2 - No, we have no in-person meeting requirements relating to this **Invitation to Bid**.*

Q3 - Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

*A3 - Please note, **this is not a Request for Proposal (RFP). It is an Invitation to Bid** for hardware and software items.*

A3 - Regardless of the business' location, the vendor submitting the bid is responsible for the delivery and warranty of items.

Q4 - Can we submit the proposals via email?

*A4 - Please note, as specified in Q3 above, **this is not an RFP, it is an Invitation to Bid** for hardware and software items.*

*A4 - Please review the procedures and requirements for submitting bids found in: Section - 5 **Preparation and Requirements of Bid** in the Bid Specifications for the 2019 Recorder of Deeds Hardware/Software Upgrade.*

Email Questions Received as of 3/1/2019

Q1 - Document Technology Systems offers a complete Land & Vital Records application solution and our system is currently used in New Castle County, DE. After a quick review of your RFP, our question is as follows:

Is Kent County looking for a new application software solution or are you simply looking to upgrade your current technology infrastructure? The bid contains no application requirements, and there are no places for application software and professional services cost within your cost spreadsheet.

A1 - Kent County is not looking for a new application software solution. The software piece only pertains to the Windows Server OS and SQL Server licenses for the new Server.

Email Questions Received as of 2/27/2019

Q1 - When does Kent County want delivery of the Hardware?

A1 - As stated in the Bid Specifications:

(1) Bids are due by 3:00pm on April 4, 2019 and must be submitted via the 2019 Bid Form.xlsx Excel spreadsheet.

(2) All Bids will remain subject to acceptance for a period of sixty (60) days from the Bid Due Date.

A1 - It may take a several weeks to review and award bids, obtain approval and generate Purchase Orders. We anticipate having delivery of the hardware sometime in May / June